

# 2023 Overview

**Annual General Meeting**  
**18.04.2024**



## Mortgage Balances



**+£22m (2023)**  
**+£33m (2022)**

## Savings Balances (shares and deposits)



**+£30m (2023)**  
**+£38m (2022)**

## Total Assets



**£381m (2023)**  
**£355m (2022)**

## Profit



**£1.3m (2023)**  
**£1.5m (2022)**

## Capital



**£29.5m (2023)**  
**£28.5m (2022)**

## Member Service



**93.8% (2023)**  
**91.2% (2022)**

## FIT FOR



## PURPOSE

- **Resilience:**  
Continued investment in Technology and member experiences.

## ENDURING



## SAVINGS

- **Digital Onboarding:**  
New account opening journey launched.

## CRAFTED



## LENDING

- **Direct Advice:**  
Launched and embedded.

## ENGAGED



## COLLEAGUES

- **Society Values:**  
Reviewed.  
Refreshed.  
Re-launched.

## GREATER



## GOOD

- **Partnership:**  
Sponsorship of CAB Bucks and SME MK & Buckinghamshire Business Awards.

2024



2025



# Q & A