

# Changes to Mybbs



- ✓ New version available
- ✓ Fresh new look
- ✓ Easier to change password and update your details

We have listened to our members' feedback and have made some changes to the operation of 'Mybbs', our online banking platform. We are in the development phase of our online service and we will in the future be adding more features and functions to enhance the online experience.

## 2 Steps to log in to mybbs

### Step 1

Log in as normal with your user ID number, your current password and your memorable information. Simply click on the mybbs tab at the top of this website.

### Step 2

Once you log in to the new site for the first time, you will be asked to change your password for security purposes. Your password will need to include the following:

- ✓ Your password must have between 8 and 15 characters
- ✓ It must contain both uppercase and lowercase letters
- ✓ It must contain at least one number
- ✓ It must contain at least one special character (e.g. \$, !, \*)

If you have any questions, or any problems logging in, please contact the Savings Team on 01494 879500.

We value your feedback so please let us know your thoughts on our new system by emailing [info@bucksbs.co.uk](mailto:info@bucksbs.co.uk)